

VALLEY COMMUNITY SERVICES BOARD LOCAL HUMAN RIGHTS COMMITTEE

MEETING MINUTES

September 21, 2007

Randall Uργο – Advocate

Members Present

Tammy Johnston, Acting Chair
Marita Rhodes

Affiliate Presentation

Fidura & Associates, John Barrett
Creative Family Solutions, Becky Halterman, & Beth McGee

Closed Session

Wall Residences, Beth Howell & Sheila Kishpaugh

Members Absent

Elizabeth Bouldin-Clopton
Jeffrey Jones
Donna Logan
Josephine Carpenter
Bradley Houff

Valley Representation

Gretchen Horton, Compliance Specialist
Lonnie O'Baugh – Restrictive Procedures

TOPIC	DISCUSSION	ACTION
Call to Order	Tammy Johnston called the September LHRC meeting to order	
Approval of Minutes	A quorum was not present – no action taken on the July minutes	None taken
Public Comment	Ms. Johnston introduced the period for public comment.	No public comment
Affiliate Presentation (written annual reports in file with these minutes)	<p><u>Fidura & Associates:</u></p> <ul style="list-style-type: none"> • John Barrett presented annual report • Complaint filed: staff to client abuse was founded and staff terminated immediately. • Process is that once allegation is made, staff is suspended without pay. • Group homes: 3 in Staunton and 1 in Buena Vista • Mr. Uργο asked where the client records are maintained – program book for each client is kept in the home. The administrative files for each individual (includes billing, Medicaid info) are maintained in Richmond. • Mr. Barrett conducts the Human Rights Training...staff are given a written test annually. <p><u>Creative Family Solutions – Annual Report</u></p> <ul style="list-style-type: none"> • 8 offices which provide MH & MR services – 1 in Waynesboro • Office in Richmond provides MR services • 20/25 individuals enrolled in the MH Program and 30 in MR • MR Waiver – either live independently or with family members. • Creative Family Solutions has staff that attends LHRC meetings throughout the state. • Mr. Uργο explained the Human Rights monitoring site visit. • MH program provides mentoring services, in-home counseling, client behavior intervention, and parent intervention – teaching effect parenting skills (taught by therapist) 	<p>Informational</p> <p>Mr. Fidura will send Mr. Uργο a copy of the Human Rights material that staff is tested on.</p> <p>Ms. Johnston complimented CFS on the fine job they do with their programs.</p>

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<p>Valley CSB Lonnie O'Baugh</p>	<ul style="list-style-type: none"> • Lonnie O'Baugh provided an annual update on restrictive procedures. These restrictive procedures were approved for use at the September 2006 LHRC meeting. • Ms. O'Baugh requested to continue using restrictive procedures that were brought to the Committee in September 2006. All written service plans were reviewed by the LHRC during that meeting. Plans are also presented quarterly to the Behavioral Advisory Committee. <p>Ms. Rhodes requested a copy of restrictive procedures (Ms. O'Baugh provided Ms. Rhodes with a copy).</p>	<p>No action taken – Quorum not present</p>
<p>Valley CSB Update Gretchen Horton</p>	<ul style="list-style-type: none"> • Ms. Horton reported that since the July meeting there have been 9 informal complaints and 2 formal complaints. • Follow-up on July meeting – Client Overdose: <u>Outcome</u> – Client was having a great deal of pain in her arm due to surgery. Client reported that she had overdosed on ibuprofen. She was admitted to Crossroads – released; admitted to New Hope-released and admitted to Boxwood after New Hope. Currently residing at Boxwood but she will be transitioned to Valley Mission. Valley CSB will reassess medication delivery. Valley CSB has suggested a community living facility but client has no desire to do that. • A client, living at Maple Lawn complained about her diet and not having transportation to attend Church. This client will address these two issues with Maple Lawn. Valley's Case Manager is trying to meet with the client, who has refused. • Individual that was having difficulty with Rep Payee has now become his own Rep Payee. • Individual complaining about staff calling her a name – was unfounded (this is typical behavior for this individual). • Client concerned about choices and restrictions on her freedom. Her counselors are working on setting up a decision making process for her. • Individual not taking meds – complaining his parents are drugging him. Social Services is concerned about his behavior. However, his issue regarding not receiving food stamps has been resolved. • Client stated he could not have his girlfriend move in with him and Valley was restricting her. His girlfriend has recently passed away. • Transportation complaint – The 250 Connector has banned this individual due to poor hygiene. Case Manager is working with the client to improve hygiene. Will be allowed to ride the 250 Connector once hygiene improves. <p><u>Formal Complaints (2)</u></p> <ul style="list-style-type: none"> • Allegation of possible verbal abuse. Day that this occurred, Ms. O'Baugh contacted Adult Protective Services and notified Mr. Urgo. Employee in question was immediately put on administrative leave. After investigating, allegation was unfounded. Mr. Urgo stated that complaint was handled according to protocol. • Individual has money and medication issues. Ms. Horton has set up a meeting with D. at the PACT office. Follow-up at next meeting. 	<p>Valley HR Dept. would like to conduct training on communication.</p> <p>Ms. Johnston requested that all affiliates send in their written complaints.</p>

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Closed Session Wall Residences Beth Howell	<p>Tammy Johnston motioned to enter into Closed Session According to Virginia Code 2.1.-344A Paragraph 15 for the protection and privacy of individuals and their records and personal matters not related to public business, namely to conduct the hearing pursuant to the regulations. Jeffrey Jones supported, motion to enter into closed session unanimously carried.</p> <p>Members convened for Open Session, stating that each member to the best of their knowledge, discussed only matters lawfully accepted from open meeting requirements and only such matters for the protection and privacy of individuals of their records and personal matters not related to public business were heard, discussed or considered.</p> <p>Tammy Johnston – I so certify Marita Rhodes – I so certify</p>	
Adjourn	Ms. Tammy Johnston adjourned the September LHRC meeting.	

NEXT MEETING OF LHRC November 2nd at 9;00 a.m.

Presenting Affiliates:

- 1) Valley CSB,**
- 2) Arc of Augusta**
- 3) Community Living Services**